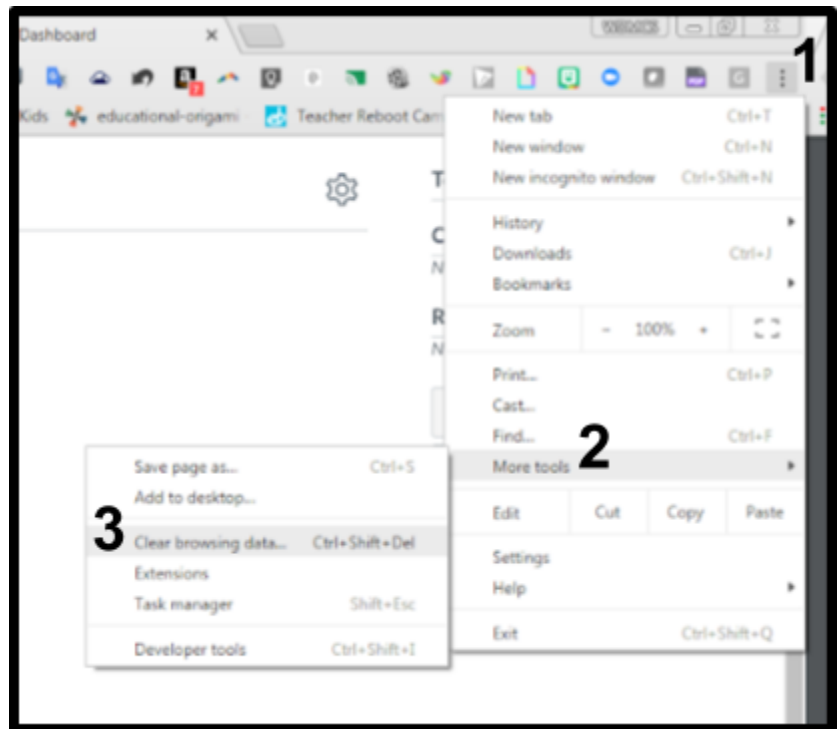


Cleaning Chrome Cache (Browsing Data)

If you notice pages are not loading properly or students are not able to see all their information the first place to start would be clearing your cache. The easiest way to clear your browsing data is by following these steps:

1. Click on your **Chrome menu** (three vertical dots in the top right hand corner)
2. Click on **More tools**
3. Click **Clear browsing data...**



4. **Clear browsing data** menu will pop up.
5. The **Basic** options will all be selected for you; these will be enough to fix the issue.
Note: Browsing History will be grayed out on a Chromebook (as shown in the screen shot)
6. IMPORTANT! Check to make sure the time range is set to **All time** and if it is not, click the dropdown arrow to select it.
7. Click blue button to **Clear data**
8. **Sign Out** and back in to your Chromebook.

